



**Regional Training Workshop
Protecting Caribbean Borders from Illegal Trade
in Ozone Depleting Substances (ODS)**

**St. George's, Grenada
25th, 26th & 27th November, 2013**



Organised by:
National Ozone Unit of Grenada
Ministry of Finance and Energy

Implementing Agency:
United Nations Environment Programme (UNEP)

Funded by:
Multilateral Fund (MLF) for the Implementation
of the Montreal Protocol

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Executive Summary

The primary objectives of the training workshop were to provide Customs officers and Customs Brokers with the skills and knowledge necessary to monitor, control and effectively report the imports/exports of ODS and products (including equipment) containing them, and employing risk management techniques in the detecting and prevention of illegal trade in same. The three day training module followed an interactive and participatory approach and was conducted by five facilitators (Mr. Gerard James, Mr. Leslie Smith, Mr. Rene Parkes, Dr. Ezra Clark and Mr. Marco Pinzon). Training was delivered to a total of 23 participants.

All 23 participants 9 Customs brokers, 11 Customs Officers, 1 Bureau of Standards Officer and 2 National Ozone Officers evaluated the workshop. The overall evaluation was 5 (with 5 being the maximum score). 52.17% of the participants rated the workshop as excellent and the remaining 47.83% as very good. The long term result of the training workshop is to enhance awareness of ozone depletion issues among Customs officers and Customs Brokers, improve the ability of Customs and Brokers in identifying the controlled substances and facilitating their legal entry and curtailing their illegal trade. Customs Officers were also empowered in the utilization of risk management criteria and techniques in the enforcement of the regulations governing the trade in ODS and ODS dependent technologies.

Background:

Illegal trade in ODS continues to be a challenge for Caribbean Countries. Their peculiarities as Small Island Developing States with numerous beaches, coves and bays pose a special challenge. Their ability to identify and manage risks associated to illegal trade in ODS will increase spotting potential cases and minimizing actual illegal trade cases. This will ensure that Caribbean Countries are well placed to effectively and efficiently maintain zero consumption of CFCs and successfully phase out HCFCs through the effective and coordinated implementation of their import/export licensing systems and quota systems.

Developing countries have started implementation of their national HCFCs Phaseout Management Plans (HPMPs), to meet the first phase-out target - i.e. consumption and production freeze by 01 January 2013 in line with the accelerated phase-out as agreed at the 19th Meeting of the Parties (MOP) in 2007. Regulatory interventions and their enforcement will be critical during the initial period of the HPMPs. The ability of enforcement agencies including customs to engage promptly and effectively in the above mentioned national effort is a vital determining factor for each country's success in meeting the obligations to the Montreal Protocol.

Customs agencies operating in isolation are not sufficient to monitor the trade of environmentally-sensitive commodities. Customs is required to cooperate with multiple government agencies including those that are mandated to safeguard the environment as well as safety of its people.

Objectives

The main objectives of this training workshop were to provide Customs officers and Customs Brokers with the skills necessary to monitor, control and effectively report imports/exports of HCFCs and other ODS and ODS-based products and equipment. The detection and prevention of illegal trade in ODS and ODS-based products and equipment were also components of this workshop.

The workshop also aimed to present risk management as a tool that can be implemented through the Automated System for Customs Data (ASYCUDA) to guard against illegal trade in ODS and ODS based products and to build capacity amongst National Ozone Officers (NOO) and Customs Officers in applying the tools of risk management towards the coordinated and effective implementation of import/export licensing systems and quota systems and the phase out of HCFCs.

The training objectives were achieved by:

1. Increasing awareness of ozone depletion issues and impacts of ozone layer depletion;
2. Familiarization of participants with the provisions and phase-out schedules of the Montreal Protocol;
3. Providing participants with an understanding of the Hydrochlorofluorocarbons (HCFC) Phase-out Management Plan (HPMP);
4. Discussing the role of customs officers and customs brokers in the control and monitoring of trade in ODS and ODS dependent technologies;
5. Presenting the revised customs codes (HS 2012) which allow for the identification of ozone-depleting refrigerants and ODS-based products;
6. Providing an overview of commonly used trade names and labeling for ODS;
7. Examining illegal trade practices and detection techniques to enhance vigilance and stop ODS smuggling;
8. ASYCUDA World and Functionalities;
9. Revised HS Codes (2012) for ODS and ODS Products;
10. ASYCUDA World and Risk Management;
11. Applying Risk Management to ODS and ODS based products;
12. Examining the role of Customs Officers in Risk Management and Managing ODS and ODS equipment;
13. Illegal trade in ODS and ODS Products;
14. Demonstrating the use of ODS identification equipment;
15. Establishment of a Caribbean Network for National Ozone Officers, Customs Officers and Customs Brokers (if agreed to and successful, this could be the basis for a Regional Illegal Trade Prevention Network (ITPN))

Expected Results

The long term result is to enhance awareness of ozone depletion issues among Customs officers and Customs brokers as well as the achievement of all of the training objectives outlined above.

The formation of synergies for the enforcement of all international environmental agreements to which all participating countries are parties to.

Enhancement of the ability of Customs officers to identify and manage risks associated with illegal trade in ODS to increase the spotting of potential cases and the minimizing of actual illegal trade cases.

Establishment of a Caribbean Network for National Ozone Officers, Customs Officers and Customs Brokers that would form the basis for the development of a Regional Illegal Trade Prevention Network.

Participants and Facilitators

A total of 28 participants attended the workshop over the three day period. Participants represented Antigua & Barbuda, Belize, Dominica, Guyana, Grenada, Suriname, Jamaica, Trinidad and St. Vincent.

The workshop was facilitated by:

Mr. Gerard James – Consultant
Mr. Leslie Smith – Project Officer - NOU
Mr. Rene Parkes – Customs Expert
Dr. Ezra Clark – UNEP-Paris
Mr. Marco Pinzon – UNEP-ROLAC

Please find a list of participants and facilitators attached in Annex 2.1 & 2.2

Contents & Structure

The training materials were designed to ensure that the objectives set out for the workshop were met. The training workshop included the following sessions:

- Session 1: **Ozone Layer Depletion;**
- Session 2: **International Response;**
- Session 3: **Illegal Trade: Introduction;**
- Session 4: **Role of Customs Officers and other key Stakeholders;**
- Session 5: **Import/Export Licensing System: A Grenada Case Study;**
- Session 6: **ODS Classification;**
- Session 7: **Support Networks and Mechanisms for Customs Officers;**
- Session 8: **Illegal Trade Prevention Networks in the Caribbean;**
- Session 9: **Practical Exercises in Identifying Refrigerants;**
- Session 10: **Workshop Evaluation for Brokers;**
- Session 11: **ODS Smuggling;**
- Session 12: **Risk Management;**
- Session 13: **Workshop Evaluation.**

Results & Lessons Learned

The objectives set out for the training workshop were all realized through the appropriate design of the agenda. Eleven robust sessions addressed all relevant issues.

OBJECTIVES SET OUT	RESULTS ACHIEVED
Increasing awareness of ozone depletion issues and impacts of ozone layer depletion;	Through Session 1
Familiarization of participants with the provisions and phase-out schedules of the Montreal Protocol;	Through Session 2
Providing participants with an understanding of the Hydrochlorofluorocarbons (HCFC) Phase-out Management Plan (HPMP);	Through Session 2
Illegal trade in ODS and ODS Products;	Through Session 3
Discussing the role of customs officers and customs brokers in the control and monitoring of trade in ODS and ODS dependent technologies;	Through Session 4
ASYCUDA World and Functionalities;	Through Session 5
Presenting the revised customs codes (HS 2012) which allow for the identification of ozone-depleting refrigerants and ODS-based products;	Through Session 6
Presenting Support Networks and Mechanisms for Customs Officers;	Through Session 7
Establishment of a Caribbean Network for National Ozone Officers, Customs Officers and Customs Brokers (if agreed to and successful, this could be the basis for a Regional Illegal Trade Prevention Network (ITPN))	Through Session 8
Providing an overview of commonly used trade names and labeling for ODS;	Through Session 9
Demonstrating the use of ODS identification equipment;	Through Session 9
Examining illegal trade practices and detection techniques to enhance vigilance and stop ODS smuggling;	Through Session 11
ASYCUDA World and Risk Management;	Through Session 12

Evaluation by all Participants

The result of the overall evaluation of the workshop was 5 (with 5 being the maximum score). 23 participants completed and returned the evaluation questionnaire. Of the 23 participants, 12 (52.17%) rated the workshop as “excellent”, while the remaining 11 (47.83%) rated the workshop as “very good”.

The following are some of the comments received from the workshop participants:

- The workshop was most informative and interactive.
- The volume of information and the different mediums used for dissemination was amazing.
- The workshop was professionally executed, presentations were well delivered.
- There was a very high level of participation among participants.
- The workshop was of a high quality and very productive.
- A great training session.
- The workshop was exceptional. The knowledge transfer was very well executed from the facilitators to the participants.
- Very well put together considering the time available. It was put in a form that can be easily absorbed considering the amount of information available. It can definitely be used as a training tool for working colleagues.
- Overall the workshop was effectively delivered. Great Job.
- The workshop was very well organized in terms of logistics, agenda content and arrangement with the inclusion of practical exercises and discussions.
- Well planned and executed workshop. It was an excellent idea to include Brokers and Customs staff in the workshop.
- The workshop was very informative, professional, extremely analytical and above board of other workshops I have attended.
- The quality of the workshop was of great standards. The ability to stream live, the articulate facilitator is a plus. The level of professionalism must be praised. Great initiative.

List of Annexes

Annex 1 Workshop Agenda

Annex 1.1 Agenda for Regional Training Workshop: November 27th , 28th & 29th
2013

Annex 2 List of Participants and Facilitators

Annex 2.1 List of Participants for Training Workshop
Annex 2.2 List of Facilitators for Training Workshop

Annex 3 Workshop Recommendations

Annex 3.1 Workshop Recommendations - Customs Brokers
Annex 3.2 Workshop Recommendations - Customs Officers

Annex 4 Evaluation by the Participants

Annex 4.1 Evaluation by the Participants - Customs Brokers
Annex 4.2 Evaluation by the Participants - Customs Officers

Annex 5 Data For Analysis

Annex 5.1 Data For Analysis - Customs Brokers
Annex 5.2 Data For Analysis - Customs Officers

Annex 6 Workshop Photos – November 27th , 28th & 29th , 2013

ANNEX 1 Workshop Agenda

ANNEX 1.1: Agenda for Regional Training Workshop



**Regional Training Workshop for Customs Officers and Brokers
Protecting Caribbean Borders from Illegal Trade in
Ozone Depleting Substances (ODS)**

Organized by:
**National Ozone Unit (NOU), Energy Division
Ministry of Finance & Energy**

Funded by:
Multilateral Fund (MLF) for the Implementation of the Montreal Protocol

Implementing Agency:
United Nations Environment Programme (UNEP)

**Flamboyant Home & Villas
St. Georges, Grenada
27th, 28th & 29th November 2013**

Programme

DAY 1

- 8:30 - 9:00 Registration of Participants**
- 9:00 - 10:00 Welcoming Ceremony:**
Invocation
Welcome address
Remarks: President of the Grenada Customs Broker's Association
Remarks: Comptroller of Customs Grenada
Remarks: UNEP-ROLAC
Remarks: UNEP-Paris
Remarks: Ministry of Finance and Energy

10:00 - 10:30

B R E A K

10:30 - 11:00 Introduction

Consultant: Mr. Gerard James

Workshop Objectives

Self Introduction of participants and workshop expectations

11:00 - 12:00 Session 1: Ozone Layer Depletion:

National Ozone Officer: Mr. Leslie Smith

What is the Ozone Layer?

Ozone in the atmosphere

The Formation of Ozone

Ozone Depleting Substances

Destruction of the Ozone Layer

The Ozone Hole

Uses of ODS

How is Ozone release into the atmosphere

Effects of Ozone Layer depletion

12:00 - 1:00

L U N C H

1:00 - 1:30 Session 2: International Response:

UNEP-ROLAC: Mr. Marco Pinzon

Montreal Protocol: Amendments and Adjustments

Phase-out Schedule for ODS

Revised Phase-out Schedule for HCFCs

Exemption of use and production

Trade with Parties

Related Conventions

Green Customs Initiative

1:30 - 2:15 Session 3: Illegal Trade: Introduction:

UNEP-Paris: Dr. Ezra Clark

ODS Producing Countries

Reasons for Illegal Trade

Consequences of Illegal Trade

Who is engaged in Illegal Trade?

2:15 - 3:00 Session 4: Role of Customs Officers and other key stakeholders:

Consultant: Mr. Gerard James

Who are the key players in implementing the Montreal Protocol

Regulations

Checklist for Customs Officers

3:00 - 3:15

B R E A K

3:15 - 4:15 **Session 5: Import/Export Licensing System: A Grenada Case Study**

Customs Expert: Mr. Rene Parkes

Introduction to ASYCUDA World and Functionalities

Overview of the ASYCUDA World Licensing Module

Initial Challenges

Licensing System Process

Application process in ASYCUDA World

DAY 2

9:00 - 10:00 **Session 6: ODS Classification:**

Consultant: Mr. Gerard James

Harmonized System (HS) Tariff Classification

Objectives of a correct HS classification

New HS codes (2012) for ODS and ODS containing mixtures

HS codes for ODS containing equipment

ASHRAE and UN numbers

ASHRAE Designations for single component

Chemical Names

CAS Numbers

Trade Names

10:00 - 10:30

B R E A K

10:30 - 12:00 **Session 7: Support Networks and Mechanisms for Customs Officers:**

UNEP-Paris: Dr. Ezra Clark

Cooperation with NOUs and other agencies

Laboratories/destruction facilities

Regional

International (e.g. WCO)

Other (e.g. Industry)

Tools and Materials available

GCI Online Training

Knowledge Check

12:00 - 1:00

L U N C H

1:00 - 2:00 Session 8: Illegal Trade Prevention Networks in the Caribbean:

Consultant: Mr. Gerard James

ITPN Overview

Development of a Framework for the operation of an ITPN

RILO Network

iPIC - Informal Prior Informed Consent Network

Customs Ozone Focal Points

MOU for Agency Data Exchange

RCS System

e-SeaClear System

2:00 - 3:00 Session 9: Practical Exercises in Identifying Refrigerants:

Consultant: Mr. Gerard James

Examples of ODS containers and cylinders and ODS containing equipment and goods

Examining Labels

Colour Codes

Demonstration of ODS identification equipment

Demonstration of leak detectors

Laboratory Analysis

3:00 - 3:15

B R E A K

3:15 - 4:00 Session 10: Workshop Evaluation for Brokers

Completion of evaluation questionnaires

General feedback and comments from brokers and organizers

Closing Ceremony and Presentation of Certificate to Brokers

DAY 3

09:00 - 10:00 Session 11: ODS Smuggling:

UNEP-Paris: Dr. Ezra Clark

Common ODS Smuggling Schemes

Trade in ODS containing Equipment

Combating the illegal trade in ODS

Smuggling examples

10:00 - 10:30

B R E A K / Video Presentation

10:30 - 11:30 Session 12: Risk Management:
Customs Expert: Mr. Rene Parkes
Overview of Risk Management
ASYCUDA World and Risk Management
Applying Risk Management to ODS and ODS based products

11:30 - 12:30 RISK MANAGEMENT BREAK OUT SESSION

12:30 - 1:30

L U N C H

1:30 - 2:30 BREAK OUT SESSION DISCUSSION

2:30 - 3:30 Session 12: Risk Management:
Customs Expert: Mr. Rene Parkes
Role of Customs Officers, Brokers and the NOU in Risk Management and
Managing Illegal Trade in ODS and ODS products
Enabling the risk managing functions in ASYCUDA World

3:30 - 4:00

B R E A K

4:00 - 4:30 Session13: Workshop Evaluation:
Completion of evaluation questionnaires
General feedback and comments from participants and organizers
Wrap-up and Workshop Recommendations

Closing Ceremony and Presentation of Certificate

ANNEX 2 List of Participants and Facilitators

Annex 2.1 List of Participants for Training Workshop

Customs Brokers

Aldrick George	St. Lucia
Ashley Noel	Grenada
Arthur Rene	Dominica
Charlesworth Jarvis	Antigua & Barbuda
Dwight Paryag	Grenada
Jacqueline Cole	Jamaica
Kerry Ann Alexander	Trinidad & Tobago
Ralph Herrera	Belize
Valentino Swaney	Grenada

Customs Officers

Anna Antoine	Grenada
Araya Thorne	Jamaica
Bernadette Bartholomew	Grenada
Cedric Hypolite	Dominica
Glen Kartopawiro	Suriname
Glendon V. Swift	St. Vincent & The Grenadines
Louise Tarvares-Jackson	Trinidad & Tobago
Miguel Uk	Belize
Milton Aska	Antigua & Barbuda
Rajni Boodhoo	Guyana
Vanetta Edwards	Grenada

Ozone Officers

Behonka Dey	Guyana
Brenton Quammie	St. Vincent & The Grenadines

Bureau of Standards

Urvyn Boochoon	Trinidad & Tobago
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Annex 2.2 List of Facilitators for Training Workshop

Mr. Gerard James – Consultant
Mr. Leslie Smith – Project Officer - NOU
Mr. Rene Parkes – Customs Expert
Dr. Ezra Clark – UNEP-Paris
Mr. Marco Pinzon – UNEP-ROLAC

ANNEX 3 Workshop Recommendations

ANNEX 3.1 Workshop Recommendations - Customs Brokers

- Refresher workshops should be held on regular basis to keep relevant stakeholders updated.
- More identifiers are required to facilitate the hand-on training component of the workshop.
- The Coast Guard should be included in future workshops.
- Ensure the inclusion of a module within the e-SeaClear system to document illegal substance and contraband to facilitate in the sharing of information among regional enforcement officers.
- Brokers be invited to similar workshops to help build capacity within the different regional broker associations.

ANNEX 3.2 Workshop Recommendations - Customs Officers

More workshops should be hosted in the future with more participants from throughout the region.

Future workshops should include more practical work, group activity and case studies.

A more detailed approach to issues that affect both Customs Brokers and Customs Officers such as tariff classification, the standard operating procedures and the human element should be taken.

More time is required to probe the key issues.

More information for brokers to guide them in their role in the process and more information on the standardization of labeling and testing of ODS & ODS dependent technologies.

Licensing authorities should have been included to assist in clarifying issues of the procedure to follow in processing ODS.

The practical testing aspect of the workshop could be done first and further reinforced with the theory.

ANNEX 4 Evaluation by the Participants

ANNEX 4.1 Evaluation by the Participants - Customs Brokers

**Regional Training Workshop for Customs Officers and Brokers
Protecting Caribbean Borders from Illegal Trade in
Ozone Depleting Substances (ODS)**

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**St. Georges, Grenada
27th & 28th November 2013**

Workshop Evaluation

Please complete this questionnaire and indicate your personal evaluation by ticking the appropriate boxes
(1 represents poor and 5 represents excellent):

1. What is your overall evaluation of the workshop?

1. 2. 3. 4. 5.

2. Did the workshop provide the information you expected?

1. 2. 3. 4. 5.

3. Was communication between participants possible and useful?

1. 2. 3. 4. 5.

4. Was the composition of the audience adequate?

1. 2. 3. 4. 5.

5. As far as the contents of the presentation are concerned, did you find them adequate in explaining the following issues:

a. Environmental and human health consequences of ozone layer depletion?

1. 2. 3. 4. 5.

- b. International response to ozone layer depletion (Montreal Protocol)?
 - 1. 2. 3. 4. 5.

- c. Illegal Trade: An Introduction?
 - 1. 2. 3. 4. 5.

- d. Role of Customs Officers/Customs Brokers and other Key Stakeholders in implementing the Montreal Protocol Regulations?
 - 1. 2. 3. 4. 5.

- e. Introduction to ASYCUDA World and Functionalities and the ASYCUDA World Licensing module?
 - 1. 2. 3. 4. 5.

- f. HS Tariff Classification fundamentals and ODS Classification?
 - 1. 2. 3. 4. 5.

- g. Support Networks and Mechanisms for Customs Officers?
 - 1. 2. 3. 4. 5.

- h. Illegal Trade Prevention Networks in the Caribbean?
 - 1. 2. 3. 4. 5.

- i. Demonstration of ODS identification equipment?
 - 1. 2. 3. 4. 5.

6. Can you think of any additional material that should be included in the Training for Customs Officers and Customs Brokers?

7. Please give additional comments about the quality of the workshop and how similar workshops could be improved:

ANNEX 4.2 Evaluation by the Participants - Customs Officers

**Regional Training Workshop for Customs Officers and Brokers
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**St. Georges, Grenada
27th, 28th & 29th November 2013**

Workshop Evaluation

Please complete this questionnaire and indicate your personal evaluation by ticking the appropriate boxes
(**1 represents poor and 5 represents excellent**):

1. What is your overall evaluation of the workshop?

1. 2. 3. 4. 5.

2. Did the workshop provide the information you expected?

1. 2. 3. 4. 5.

3. Was communication between participants possible and useful?

1. 2. 3. 4. 5.

4. Was the composition of the audience adequate?

1. 2. 3. 4. 5.

5. As far as the contents of the presentation are concerned, did you find them adequate in explaining the following issues:

a. Environmental and human health consequences of ozone layer depletion?

1. 2. 3. 4. 5.

b. International response to ozone layer depletion (Montreal Protocol)?

- | | | | | | |
|----|--|-----------|-----------|-----------|-----------|
| | 1. | 2. | 3. | 4. | 5. |
| c. | Illegal Trade: An Introduction? | | | | |
| | 1. | 2. | 3. | 4. | 5. |
| d. | Role of Customs Officers/Customs Brokers and other Key Stakeholders in implementing the Montreal Protocol Regulations? | | | | |
| | 1. | 2. | 3. | 4. | 5. |
| e. | Introduction to ASYCUDA World and Functionalities and the ASYCUDA World Licensing module? | | | | |
| | 1. | 2. | 3. | 4. | 5. |
| f. | HS Tariff Classification fundamentals and ODS Classification? | | | | |
| | 1. | 2. | 3. | 4. | 5. |
| g. | Support Networks and Mechanisms for Customs Officers? | | | | |
| | 1. | 2. | 3. | 4. | 5. |
| h. | Illegal Trade Prevention Networks in the Caribbean? | | | | |
| | 1. | 2. | 3. | 4. | 5. |
| i. | Demonstration of ODS identification equipment? | | | | |
| | 1. | 2. | 3. | 4. | 5. |
| j. | ODS Smuggling Schemes and Smuggling Examples? | | | | |
| | 1. | 2. | 3. | 4. | 5. |
| k. | ASYCUDA World and Risk Management? | | | | |
| | 1. | 2. | 3. | 4. | 5. |
| l. | Enabling the Risk Management function in ASYCUDA World? | | | | |
| | 1. | 2. | 3. | 4. | 5. |

6. Can you think of any additional material that should be included in the Training for Customs Officers and Customs Brokers?

ANNEX 5 Data for Analysis

ANNEX 5.1 Data for Analysis - Customs Brokers

(1 represents poor and 5 represents excellent)

	1	2	3	4	5	Remarks
Question 1	What is your overall evaluation of the workshop?					
Responses	0	0	0	3	6	
Question 2	Did the workshop provide the information you expected?					
Responses	0	0	0	1	8	
Question 3	Was communication between participants possible and useful?					
Responses	0	0	0	2	7	
Question 4	Was the composition of the audience adequate?					
Responses	0	0	0	3	5	1Not Sure
As far as the contents of the presentation are concerned, did you find them adequate in explaining the following issues:						
Question 5 (a)	Environmental and human health consequences of ozone layer depletion?					
Responses	0	0	0	3	6	
Question 5 (b)	International response to ozone layer depletion (Montreal Protocol)?					
Responses	0	0	0	2	7	
Question 5 (c)	Illegal Trade: An Introduction?					
Responses	0	0	1	5	3	
Question 5 (d)	Role of Customs Officers/Customs Brokers and other Key Stakeholders in implementing the Montreal Protocol Regulations?					
Responses	0	0	0	2	7	
Question 5 (e)	Introduction to ASYCUDA World and Functionalities and the ASYCUDA World Licensing module?					
Responses	0	0	1	2	6	
Question 5 (f)	HS Tariff Classification fundamentals and ODS Classification?					
Responses	0	0	0	3	6	
Question 5 (g)	Support Networks and Mechanisms for Customs Officers?					
Responses	0	0	3	3	3	
Question 5 (h)	Illegal Trade Prevention Networks in the Caribbean?					
Responses	0	1	0	4	4	
Question 5 (i)	Demonstration of ODS identification equipment?					
Responses	0	0	0	3	6	

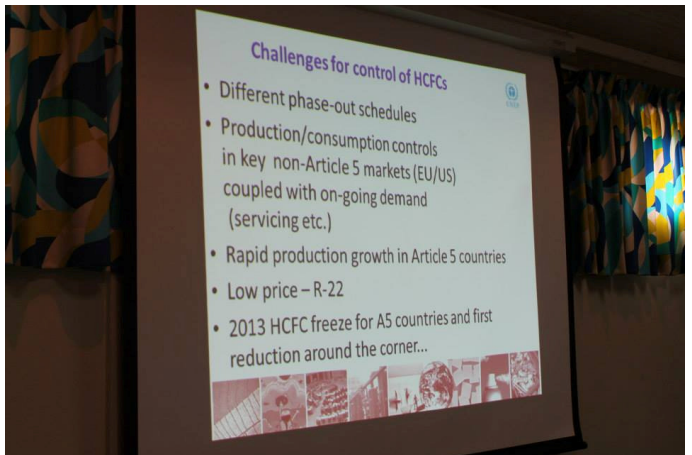
ANNEX 5.2 Data for Analysis - Customs Officers

(1 represents poor and 5 represents excellent)

	1	2	3	4	5	Remarks
Question 1	What is your overall evaluation of the workshop?					
Responses	0	0	0	8	6	
Question 2	Did the workshop provide the information you expected?					
Responses	0	0	0	7	7	
Question 3	Was communication between participants possible and useful?					
Responses	0	0	0	6	8	
Question 4	Was the composition of the audience adequate?					
Responses	0	0	2	8	3	1 NA
As far as the contents of the presentation are concerned, did you find them adequate in explaining the following issues:						
Question 5 (a)	Environmental and human health consequences of ozone layer depletion?					
Responses	0	0	1	2	11	
Question 5 (b)	International response to ozone layer depletion (Montreal Protocol)?					
Responses	0	0	0	5	9	
Question 5 (c)	Illegal Trade: An Introduction?					
Responses	0	0	0	8	6	
Question 5 (d)	Role of Customs Officers/Customs Brokers and other Key Stakeholders in implementing the Montreal Protocol Regulations?					
Responses	0	0	0	6	8	
Question 5 (e)	Introduction to ASYCUDA World and Functionalities and the ASYCUDA World Licensing module?					
Responses	0	0	1	8	4	1 NA
Question 5 (f)	HS Tariff Classification fundamentals and ODS Classification?					
Responses	0	0	0	6	8	
Question 5 (g)	Support Networks and Mechanisms for Customs Officers?					
Responses	0	0	0	8	6	
Question 5 (h)	Illegal Trade Prevention Networks in the Caribbean?					
Responses	0	0	2	8	4	
Question 5 (i)	Demonstration of ODS identification equipment?					
Responses	0	1	1	4	8	
Question 5 (j)	ODS Smuggling Schemes and Smuggling Examples?					
Responses	0	0	0	3	11	
Question 5 (k)	ASYCUDA World and Risk Management?					
Responses	0	0	2	8	4	
Question 5 (l)	Enabling the Risk Management function in ASYCUDA World?					
Responses	0	0	1	11	2	

NA - No Answer

ANNEX 6 Workshop Photos – November 27th , 28th & 29th, 2013



Please Visit our facebook page to view additional photos.(www.facebook.com/nou.grenada)

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